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Tiger Daily: November 1, 2019

Fort Hays State University

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From: Tiger Daily
Sent: Friday, November 1, 2019 10:11 AM
To: Tiger Daily
Subject: Tiger Daily [November 1, 2019]



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EVENTS

THIS WEEK/WEEKEND

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FUTURE EVENTS

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- [Cheyenne Bottoms Star Gazing - November 8; 8:00pm to 10:00pm](#)
- [On-Site Biometric Screening & Health Coach Available - November 12](#)
- [Women's Leadership Project Information Table - November 12; 11:00am to 1:00pm](#)
- [Tabling in the Union - November 13 and November 18; 12:00pm to 2:00pm](#)
- [Habitat for Humanity Wichita Service Trip - November 16; 6:00am to 6:00pm](#)

- [MDC Workshop – First Impressions Matter: A Customer Service Workshop](#) – November 19; 8:30am to 12:00pm
- [Entrepreneur Direct: Speaker Series](#) – November 19; 12:00pm to 1:15pm
- [MDC Workshop – Customer Service in the Digital Age](#) – November 19, 1:00pm to 4:30pm
- [Lender Rodeo](#) – November 20; 11:30am to 3:30pm
- [Finding Common Ground](#) – November 20; 7:00pm to 9:00pm
- [MDC Workshop – Networking Effectively to Build Professional Relationships](#) – November 21; 8:30am to 12:00pm

SHARE WITH STUDENTS

- [Political Science Offering Several Short Courses For Spring 2020](#)
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STUDENT ABSENCES

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ANNOUNCEMENTS

Calendar: Upcoming Professional Development Opportunities

Check out upcoming professional development opportunities! The TILT TigerLearn event calendar is your go-to for professional development at FHSU! Check it out here: <http://tigerlearn.fhsu.edu/events/>.

To provide faculty and staff with one easy place to see all professional development at FHSU, we're happy to include your event on the TigerLearn calendar. We can include links to your registration site, contact persons for questions, etc. Just contact TILT-FacultyDev@fhsu.edu, and we'll add your event right away!

Academic Advising Certificates and Training

The Academic Advising and Career Exploration Center offers certificates for academic advisors each semester. The schedule for this fall is available below.

If you have attended sessions in the past and need to know which sessions you have left to receive your certificate, please email your name and department to advising@fhsu.edu for assistance.

NOTE: This is open to both faculty and staff. Please feel free to bring your lunch to the session.

RSVP: Please let us know if you are planning to attend by replying to advising@fhsu.edu. We will send you a calendar entry that you will need to "Accept and Send the Response Now". This will allow us to have the appropriate room size and number of handouts. We look forward to seeing you at our sessions.

ADVISING SPECIAL POPULATIONS CERTIFICATE

This certificate will provide information on working with the diverse needs of our students. Whether you are currently advising students in the population or not, you will gain information that can assist you. Participants must attend each session to receive the certificate. The following are the dates for the spring sessions.

October 17, 2019, 12-1 PM *Advising Special Populations-Student-Athletes*
 October 31, 2019, 12-1 PM *Advising Special Populations-International Students*
 November 7, 2019, 12-1 PM *Advising Special Populations-Students with Disabilities*
 November 21, 2019, 12-1 PM *Advising Special Populations-Transfer Students*

Spring 2020 ACCESS for Student Success Advisor Training

The ACCESS for Student Success program requires all first-time freshman to meet with their academic advisor six times throughout the first year (three in the fall, three in the spring). This training session will provide information on content and delivery methods that can assist advisors in the planning and execution of spring ACCESS I, II and III meetings. Advisors need to only attend one of the two dates listed.

November 19, 2019, 3-4:30 PM, Pioneer Room
November 20, 2019, 3-4:30 PM, Calvary Room

NACADA Webinars

The Academic Advising and Career Exploration Center and Office of Student Affairs will be hosting the following webinars from NACADA: The Global Community for Academic Advising thanks to the generosity of the Office of Student Affairs. These webinars are open to faculty and staff.

Thursday, November 14, 2019
1:00 PM – 2:00 PM
All I Need to Know (about Academic Advising) I Learned...

Wednesday, December 11, 2019
1:00 PM – 2:00 PM
Academic Advising and Trans Equity: Building our Tomorrow

FHSU NAFME – Collegiate Chapter Frozen Pastries

Enjoy Delicious Kansas Maid Pastries for the Holidays!

NAfME (National Association for Music Education)-Collegiate chapter members are selling Kansas Maid Frozen Pastries now through November 4! All 22-ounce frozen pastries are priced at \$15.25. Braid flavors include: Cherry, Cinnamon, Cream Cheese, Apple, Strawberry-Cream Cheese, Italian (garlic and herbs), and Raspberry. Cinnamon Rolls and Caramel Sticky Buns are 9-count items. Payment is due when orders are placed. **Mark your calendars! Orders must be picked up on Wednesday evening, November 20th, between 6:00-7:00 p.m. in Parking Lot A2, directly across from the Memorial Union main entrance. Pastries not picked up by 7:00 p.m. will be resold.**

For more information or to place your order, call 785-628-5352 or email ljandrews@fhsu.edu. We look forward to your support!

Laura J. Andrews, NAFME-Collegiate Chapter Adviser

Graduate Scholarly Experience Grant Applications

Now accepting applications for Graduate Scholarly Experience Grants! Deadline is November 1!

The Scholarship Environment Committee announces the call for proposals for the Graduate Scholarly Experience (GSE) grant program for the 2019-2020 fiscal year. The purpose of the Graduate Scholarly Experience Grant Program is to engage graduate students with meaningful scholarly/creative/research activities. \$6,000 in grant funding is available in each semester (Fall and Spring).

All current Fort Hays State University graduate students are eligible to apply for grants up to \$500. Approved projects may not receive the full amount of funding requested. All graduate students actively doing scholarly/creative/research activities are encouraged to apply. Grants may be used for either consumable supplies for proposed research/scholarly/creative work OR to help defray costs for travel to present the results of such work.

Fall semester applications must be submitted on or before 11:59 p.m. November 1, 2019. Awards must be spent by June 10, 2020. Graduate students can apply for these funds for activities that occurred before the grant is awarded as long as the activity happened between July 1, 2019 and June 10, 2020.

For more information, and to apply, go to <https://fhsu.infoready4.com/CompetitionSpace/#manageCompetitionsDetail/1798878>.

For questions, please contact Dr. Keith Bremer at Kabremer@fhsu.edu or (785) 628-4644.

Homecoming Survey Now Available

Homecoming 2019 has officially come to a close, and we would love to hear your feedback! Please complete the following link and share with us what your Homecoming experience was like and provide us with feedback on how we can improve for next year. Thank you in advance for taking the time to complete this survey. Please click the link to complete this year's Homecoming survey: <https://baseline.campuslabs.com/fhsu/homecoming2019>.

Veteran's Day Ceremony

There will be a Veteran's Day ceremony on November 11th at 11:11am in the Sunset Atrium of the Memorial Union. All are encouraged to attend.

NSSLHA Holiday Evergreen Sales

The holiday season will soon be here. Let us help you with your gift giving! Check out the link below to select a variety of fresh, evergreen options to be directly delivered to the recipient. To order online, simply:

- 1.) Click on the link to create your order: <https://sffsalestrack.com/NSSLHASherwoodForestFarm>
- 2.) Complete your information; select "No Seller, Credit Order to Group"
- 3.) Select the desired number of items
- 4.) Complete the delivery information for the recipient; you can also type a brief message to be included with your gift. *Price listed includes delivery!*
- 5.) Confirm your order for accuracy, then click "Pay Group by Check/Cash." Checks should be made to FHSU with NSSLHA in the memo line. You can send through campus mail to: Tara Marshall, CSD, AH 157.

If you'd prefer to order or pay in person, please contact Tara Marshall at tmarshall@fhsu.edu and a NSSLHA member will follow up with you.

Proceeds from this fundraiser will go towards the club to assist members with travel costs for conferences, guest speakers, donations to other non-profit organizations, etc. Items will be delivered the week of December 2nd.

A sample wreath can be found on the door to the Herndon Clinic, AH 131. Come check it out; it smells wonderful!

Thank you for your support!
National Student Speech-Language-Hearing Association (NSSLHA)

Novels For Hope

Novels for Hope is a diversity book club which provides an opportunity to read and discuss 2-3 books a semester. Each book and discussion is free-standing, meaning signing up for one book/discussion does not require participation in others.

We will offer a free copy of the book to the first 30 on-campus participants. We work on an honor system and ask that you only sign up to receive a book if you can attend the discussion. The book discussion will be available for the first time via Zoom if those who are not on campus would like to participate in the discussion of this book.

Our second Novels for Hope Book is *Just Mercy* by Bryan Stevenson. The discussion will take place on November 19 from @3pm in Forsyth Library. To sign up, please visit the following link: <https://tigerlink.fhsu.edu/submitter/form/start/352253>.

For questions please contact diversity@fhsu.edu

Ceramics Courses – Spring 2020

Needing a creative, hands on experience? Consider taking a Ceramics Course!

Ceramics Courses Spring 2020

Classes are open to both art majors and non-art majors as electives.
Classes are located in the new Art and Design Building Room 115.

Art 260: Ceramics I: Introduction to Ceramics

M/W/F 10:30-12:20

Materials, processes, expression and design for life!

No pre-requisite

Art 360: Ceramics II: The Discipline of the Wheel

TUE/THU 4:30-7:20

Mugs, bowls, plates, pitchers, lids, and more!

For Instructor permission to waive pre-requisite contact Linda Ganstrom

Art 460: Ceramics III: Advanced Ceramics

M/W 1:30-4:15

Design and create work from pottery to sculpture!

Ceramic history!

Art 865: Graduate Ceramics

M/W 1:30-4:15

To earn a certificate in Ceramics, you need 12 hours or 4 classes.

Open Textbook Grant Program (OTGP) Rolling Applications

Open Textbook Grant Program (OTGP) Rolling Applications

Through the Open Textbook Grant Program (OTGP), Forsyth Library and the Open Education Resources Committee offer grants of \$500-\$3,000 for faculty who want to create, adapt, or add supplementary materials to openly licensed textbooks. Applications are accepted on a rolling basis.

The OTGP provides an opportunity to reduce the cost of textbooks for students, to customize open textbooks to a course, and to apply an open pedagogy of teaching. All grant-funded materials will be made available through FHSU Scholars Repository, which helps increase the visibility of the adaptor or author and provides metrics for the work. Learn more about the grant program at <https://www.fhsu.edu/oer/otgp/index>

If you are interested in applying, please contact Claire Nickerson, Learning Initiatives & OER Librarian, at x4543 or cenickerson@fhsu.edu?subject=OTGP.

12th Annual “Let Your Voice Be Heard!” Poster Competition and Exhibition

12th Annual “Let Your Voice Be Heard!” Poster Competition and Exhibition

Held in the Memorial Union on the Feature Wall

Voting is Monday, Oct. 28–Friday, Nov, 1.

Winners and all of the designers’ names will be revealed on Monday, Nov.4.

We are excited to showcase the 2019 posters from the **12th Annual "Let Your Voice Be Heard" History of Graphic**

Design and American Democracy Project Poster Competition, created by junior and senior graphic design students in Karrie Simpson Voth's "History of Graphic Design" class. These posters are part of a project that is done each year to shed light on political and social issues that are happening in our state, country, and world. Its purpose is to create a component of civic engagement in our curriculum, as well as to use the students' design talents to express their own opinions. Please come out and vote for your favorite posters!

STEPS for Success Wellness Program

Did you know that water helps to maximize physical performance, prevents headaches, relieves constipation, improves brain function, prevents kidney stones, treats hangovers, and helps with weight loss? <https://www.healthline.com/nutrition/7-health-benefits-of-water>. This week you are encouraged to track your water intake this week and see if you are meeting your personal goals. Sign-up through the following Doodle poll <https://doodle.com/poll/h3h6ztqnp4igqxxe> for a time for body measurements on November 6th in Stroup Hall 116.

Thank you for your participation in the Steps for Success Wellness program. Vicki James will be presenting at the DNP Scholar's Day in May. You are welcome to come see her presentation for the results of this study.

Article Submissions for Alumni TigerTalk Newsletter

Articles for the next TigerTalk newsletter are being accepted now through Friday, Nov. 1. Please submit any stories from your department or office regarding any faculty, staff or student accomplishments. Articles should be fully developed stories that have been edited, and include photos or links as desired. Articles may be edited or omitted based on the discretion of the Alumni office. Please submit articles or direct any questions to Trent Rose in the Alumni office at tarose@fhsu.edu or 785-628-5708.

Library Research Award for Undergraduate Students

One of your students could win a \$500 cash award by applying for the **Lynn Haggard Undergraduate Library Research Award!** Please encourage your undergraduate students to apply if they will complete a research project this semester. Eligible projects include research papers, digital projects, videos, posters, compositions, or design portfolios that demonstrate exemplary library research skills.

Applicants must be enrolled as an undergraduate student at FHSU during the fall 2019 or spring 2020 semesters. On-campus, virtual, and international students are all encouraged to apply. In addition to the cash prize, the student award winner will have their work featured in the [FHSU Scholars Repository](#).

The application will open **February 1, 2020** so watch for more details about the award. Additional information is available at <https://fhsuguides.fhsu.edu/lhulra>.

Safe Zone Trainings

More Safe Zone trainings are being offered! Individuals interested in learning how they can be a "safe zone" for others, specifically in the LGBTQ+ community can sign up for November 14th @ 2:30pm or December 6 @ 1pm on Tigerlink: <https://tigerlink.fhsu.edu/submitter/form/start/354040>
For more information or questions please email diversity@fhsu.edu

EVENTS

Moss-Thorns Gallery of Art Opening Reception

Friday, November 1; 7:00-9:00pm

Moss-Thorns Gallery of Art

Please join us this Friday, November 1st from 7-9pm, at the Moss-Thorns Gallery of Art for the opening reception for our new exhibition! This exhibition will showcase the Interior Design Student Association, "Morning Macaroons", as well as

the photography work of Blair Hayes, "Light of Future Past", featured in the Patricia A. Schmidt Gallery Lobby! Two amazing exhibits, this is something you do not want to miss!

CommPortal Trainings

Monday, November 4th; 9:00am, 2:00pm
Monday, November 18th; 9:00am, 2:00pm
Tomanek Hall 161

Training is being provided to those who would like to gain a better understanding of their desktop phone. These sessions will cover various settings within the CommPortal desktop application as well as provide time for questions afterwards.

WHAT ARE MY OPTIONS?

Two types of training will be provided.

Basic CommPortal Training:

- Install the CommPortal Desktop Application
- CommPortal Assistant Toolbar
- Speed Dials: Setting up & updating
- Voicemail Messages: How to access, forward, and delete

Intermediate CommPortal Training:

- Create a Work Schedule
- View & Create Rules (i.e. ring multiple phones, send calls to another phone)
- Add/Import Contacts
- Message Settings

WHEN & WHERE ARE THESE SESSIONS?

Training sessions for November have been scheduled. **No registration is necessary to attend any of the sessions.** Please see below to view session times on each date.

	<i>November 4</i>	<i>November 18</i>	<i>Location</i>
Basic CommPortal Training	9:00am	2:00pm	Tomanek Hall 161
Intermediate CommPortal Training	2:00pm	9:00am	Tomanek Hall 161

WHO CAN ATTEND?

These trainings are open to all FHSU faculty & staff. If these selected dates conflict with your schedule, please feel free to contact [Sarah Taggart](#) in Tech Services to discuss other training arrangements.

Tunnel of Oppression: Life Below the Poverty Line

Tuesday, November 5; 9:00am-2:00pm
Memorial Union, Ballroom

Learn about what life is like below the poverty line through the Center for Civic Leadership and the Global Leadership Project's Tunnel of Oppression exhibit that is being put on by Student Engagement! The CCL and GLP will be showing what it is like for those who live below the poverty line and teach students to be more empathetic and understanding of those who do.

Thank You Table

Tuesday, November 5; 11:00am-1:00pm
Memorial Union

Woman's Leadership Project will have a table in the Union for students to write thank you letters to the women in their life that they are thankful for or women who have made a positive impact in their life.

MDC Workshop – Leadercast Hays

Wednesday, November 6; 8:00-11:45am & 1:15-5:00pm

Memorial Union, Black & Gold Room

Author Patrick Lencioni. TV personality Gayle King. Neuroscientist Dr. Caroline Leaf. What do these people have in common? They are some of the world's most renowned leadership experts, and western Kansas communities will have the opportunity to learn from them virtually this November! This workshop features a blend of recorded sessions from these influential leadership figures and live interaction with FHSU facilitators & your peers. Attend either the morning or afternoon session for \$65, or both for only \$100! All participants are also welcome to attend a complimentary networking luncheon, featuring Food Network Star Marcus Samuelsson's "Lessons from the Kitchen."

Please register by October 30.

Special thanks to the Hays Area Chamber of Commerce, Nex-Tech Wireless, and Sunflower Electric Power Corporation for helping bring this event to Hays!

As FHSU faculty and staff, your registration fee is complimentary, thanks to your FHSU Vice President. **Limited funding is available annually per division.**

Registration can be completed online at <https://webapps.fhsu.edu/MDC2.0/Default.aspx> or by calling Hannah Hilker at (785) 628-4121.

Times Talk: Civic Engagement with Refugee and Immigrant Populations in Southwest Kansas

Wednesday, November 6; 12:30-1:30pm

Forsyth Library

Join presenters Kendall Carswell and Larisa White as they discuss strategies implemented to improve civic engagement amongst numerous refugee and immigrant populations in southwest Kansas. Successes and challenges to improve civic health and overall community health will also be discussed.

“pURE pie”: Undergraduate Research/Scholarly Activities Event

Wednesday, November 6; 5:30-7:00pm

Forsyth Library, South Study Area

The Undergraduate Research Experience (URE) Steering Group is hosting an event, “pURE pie,” on Wednesday, November 6th from 5:30 – 7:00 p.m. in the south study area of Forsyth Library to help connect undergraduate students with faculty members who are engaged in research/scholarly activities on campus. Come to the informal event to talk with faculty, learn about different research happening on campus, eat pie, and maybe even win a prize!

Faculty members interested in participating, please contact Maureen Duffy at mpduffy@fhsu.edu.

Encore Series Presents – Cirque Mechanics: 42 FT – A Menagerie of Mechanical Marvels

Wednesday, November 6, 7:30pm

Beach/Schmidt Performing Arts Center

At the center of every circus rests a 42ft ring full of thrills, laughs and excitement. Cirque Mechanics company dares us to leap into the circus ring and experience a galloping mechanical metal horse and a rotating tent of strongmen, acrobats and aerialists. The show's unique mechanical interpretation of the traditional and it's story full of the lore of the historic one-ring circus create a welcoming place, like a big top, where we can all be amazed.

For more information or to purchase tickets, visit the Memorial Union Student Service Center, call 785-628-5306 or visit www.fhsu.edu/encore. Or you can purchase tickets online conveniently via [TicketReturn](#). Tickets for the general public are \$40 reserved and \$30 unreserved; for seniors, tickets are \$35 reserved and \$25 unreserved; and for FHSU students and children ages 5-17, tickets are \$30 reserved and \$20 unreserved.

Questions? Contact Jacob Ternes at jaternes@fhsu.edu

Social Snack Shack

Thursday, November 7 and November 14; 1:45-2:30pm
Albertson Hall Lobby

You're invited to the Social Snack Shack on November 7th and November 14th between 1:45 and 2:30 in the Albertson Hall lobby. The Social Snack Shack is an inclusive opportunity to share conversation and a snack. Arrive between 1:45 and 2:20* to order a CUSTOM snack created by a group of individuals with communication challenges who receive support from students in the department of Communication Sciences and Disorders. The cost of the snack is donation only. *If you arrive between 2:20-2:30 you can still order a pre-made snack bag but custom orders stop at 2:20. You can check out the Social Snack Shack at this link! <https://youtu.be/oQ0y-JnhBmM>

CONTACT: Breanna Taylor at brtaylor2@fhsu.edu

Celebrating the 60th Anniversary of JFK's Visit to Hays

Thursday, November 7; 3:00-4:00pm
Forsyth Library, South Study Area

Forsyth Library is celebrating the 60th anniversary of John F. Kennedy's trip to Hays, Kansas with a lecture by Randy Gonzales, recent FHSU History Department graduate on his thesis titled: "The Kennedy Effect: John F. Kennedy's 1959 Trip to Kansas and Its Relationship to His National Campaign." The full document is available in the [Master's Theses Collection](#) through the FHSU Scholars Repository.

Visit the JFK display in the South Study Area following the lecture and during the month of November highlighting library research Randy conducted for this thesis.

Like Forsyth Library on social media @fhsulibrary to learn more about upcoming events.

Cheyenne Bottoms Star Gazing

Friday, November 8; 8:00-10:00pm
Cheyenne Bottoms, Kansas Wetlands Education Center

Spend the evening with the FHSU Astronomy Club looking at the Cheyenne Bottoms night sky! On Friday, November 8 from 8 to 10 p.m. at the Kansas Wetlands Education Center, FHSU students will lead you on a tour of various objects visible with telescopes, binoculars, and even with the naked eye. This free program is open to the public and no registration is required. Dress warm and come enjoy a night of learning about the stars! This is a rescheduled event. We will hold this star gazing activity regardless of weather. If it is cloudy we will have indoor activities. Galaxy snacks and a constellation craft are included and the astronomy club will concentrate on Mesier Galaxy Objects and planets in view that night.

For more information contact KWEC at 1-877-243-9268 or visit <http://wetlandscenter.fhsu.edu>. The Kansas Wetlands Education Center is a branch of the Werth College of Science Technology and Mathematics and is located at Cheyenne Bottoms, near Great Bend, KS. The Center is open Mon-Sat 9am-5pm and Sun 1-5pm. Admission is free.

On-Site Biometric Screening & Health Coach Available

Tuesday, November 12
Memorial Union

Worth 5 HealthQuest Credits

For employees and spouses enrolled in Plan C, J, N, or Q, participation is also worth \$50 into their HSA or HRA Account.

Fort Hays State University – Memorial Union

There will also be a Health Coach available that day from 8:00am-1:00pm in the Memorial Union Calvary Room (Room 205).

<http://www.kdheks.gov/hcf/healthquest/coaching.html>

Deadline to sign up is 3 DAYS PRIOR TO DATE by midnight.

How Do I Sign Up?

Log-on to your account on the wellness portal (<https://kansashealthquest.cernerwellness.com/>). To create a new account, follow instructions found at [http://www.kdheks.gov/hcf/healthquest/download/How to Register an Account.pdf](http://www.kdheks.gov/hcf/healthquest/download/How%20to%20Register%20an%20Account.pdf).

Once logged in, follow these simple steps to schedule your screening:

- Click on Biometric Screenings
- Select Onsite Screenings
- Login or create an account on the Online Scheduler
- Select Hays from the list of cities
- Select the Location/Date you want to attend
- A list of times will appear. Select the time that works best for your schedule.
- Answer a few simple questions and click Create Appointment

What is a Biometric Screening?

Knowing cholesterol or blood glucose values can help you identify serious risks and manage or prevent health problems before they occur. HealthQuest sponsors free biometric screenings at worksites statewide. Testing is conducted in 30 minutes or less using a simple finger stick. Results you will receive include:

- Total Cholesterol, HDL, LDL and total Cholesterol to HDL ratio
- Triglycerides and Glucose
- Systolic and Diastolic Blood Pressure
- Height, Weight, and Body Mass Index (BMI)
- Waist Circumference

Remember for best results to fast for a minimum of 9 hours prior to your appointment. Water, tea and black coffee (no cream or sugar) are okay. Take medications as usual also.

Who is Eligible to Participate?

- Benefits eligible State and Non-State employees who are enrolled in the state employee health plan or who have waived coverage in the plan
- Spouses who are enrolled in the medical portion State Employee Health Plan

Women's Leadership Project Information Table

Tuesday, November 12; 11:00am-1:00pm

Memorial Union

Learn what the Women's Leadership Project is all about! Check out our table in the Union. Students are encouraged to offer ideas and suggestions for future events.

Tabling in the Union

Wednesday, November 13 and Monday, November 18; 12:00-2:00pm

Memorial Union

During this time the American Democracy Project will be educating students about their civic duties and how they can be an active citizen. We will also be accepting recommendations on what topics students want to see be discussed at future Times Talks for next semester.

Habitat for Humanity Wichita Service Trip

Saturday, November 16; 6:00am-6:00pm

Wichita, KS

Tigers in Service will be traveling to Wichita on Saturday Nov. 16th for a day of service to volunteer with Habitat for Humanity. Volunteers will work from 9am to 3pm helping with construction or painting. If interested, please email Tigers In Service at service@fhsu.edu. Transportation and lunch will be provided.

MDC Workshop – First Impressions Matter: A Customer Service Workshop

Tuesday, November 19; 8:30am-12:00pm
Sternberg Museum, Engel Ed. Classroom

Customer service is an important part of your business strategy, no matter what industry you are in. This training will assist participants in implementing a service culture within their organization. The workshop will also help develop individual professional and personal aptitudes in the areas of customer service, telephone etiquette, communication/listening, written and email communication. Stick around after lunch to learn how to optimize your strategy in a world booming with technology in “Customer Service in the Digital Age” from 1 – 4:30 p.m.!

Please register by November 12.

**Register for both “First Impressions Matter” and “Customer Service in a Digital Age” on Nov. 19 for a discounted price of \$200!*

As FHSU faculty and staff, your registration fee is complimentary, thanks to your FHSU Vice President. **Limited funding is available annually per division.**

Registration can be completed online at <https://webapps.fhsu.edu/MDC2.0/Default.aspx> or by calling Hannah Hilker at (785) 628-4121.

Entrepreneur Direct: Speaker Series

Tuesday, November 19; 12:00-1:15pm
The Robbins Center, Eagle Communications Hall

Please join us for our FREE event open to faculty, staff, students, and the public. A reception with appetizers and refreshments is included in the last half of the event. Entrepreneur Direct is a speaker series featuring successful entrepreneurs in an informal setting. The program is intended to connect students with experienced professionals who have stories and advice to share.

Our speaker is Carolina Recchi. She is a tech entrepreneur, COO and co-founder of EdSights. EdSights uses artificial intelligence to help universities increase graduation rates. Edsights works with universities all over the nation and recently secured \$1 million in funding from Techstars, Rondo Ventures, and the Kauffman Foundation.

Carolina, along with her sister and co-founder Claudia, immigrated to the US from Italy to attend college. Carolina graduated from Babson College with a degree in international business. She is a 2018 Techstars accelerator program graduate. To date, her company has saved colleges \$1.8 million in tuition revenue. Carolina is 25 years old.

This event is organized by the FHSU Center for Entrepreneurship. For more information, please visit:

<https://www.fhsu.edu/cob/entrepreneurship>

MDC Workshop – Customer Service in the Digital Age

Tuesday, November 19; 1:00-4:30pm
Sternberg Museum, Engel Ed. Classroom

Face-to-face conversations and phone calls have been replaced with Facebook posts, tweets, snaps, and texts. Living in an immediate, technological, and informational age has an impact on your customer service strategy – don’t let communication misunderstanding determine your customer’s experience! In “Customer Service in the Digital Age”, you will learn the latest trends in email, instant messaging, customer-service oriented websites, and social media posting. We’ll also cover what to do when an angry customer posts a negative review or comment. The workshop will cover online

customer service tools and application strategies for your business to implement, as well as discuss what kind of future trends to expect.

Please register by November 12.

**Register for both “First Impressions Matter” and “Customer Service in a Digital Age” on Nov. 19 for a discounted price of \$200!*

As FHSU faculty and staff, your registration fee is complimentary, thanks to your FHSU Vice President. **Limited funding is available annually per division.**

Registration can be completed online at <https://webapps.fhsu.edu/MDC2.0/Default.aspx> or by calling Hannah Hilker at (785) 628-4121.

Lender Rodeo

Wednesday, November 20; 11:30am-3:30pm

The Robbins Center

On **November 20th from 11:30 AM – 3:30 PM**, the Kansas SBDC and the SBA Wichita District Office want to help you meet with multiple lenders to find that perfect fit for your business needs. Save yourself time, get a head start on the competition...and come out to rope a few lenders!

Representatives from several banks, certified development companies, and alternative lending sources will be on hand to meet with existing businesses and start-up owners to discuss funding for:

Business Start-ups • Business Expansions • Working Capital • Refinance • Business Modernization • Commercial Real Estate

Pitch your financing needs to multiple lenders in scheduled, one-on-one 10-minute sessions.

For more information and registration visit: <https://ksbdc.ecenterdirect.com/events/25244>

Finding Common Ground

Wednesday, November 20; 7:00-9:00pm

Memorial Union, Black & Gold Room

Join the Global Leadership Project in learning about social justice topics, such as, police brutality in minority communities, racial disparities in immigration policies, mental health, the justice system, and more from Dr. Terry's social justice class! Experts on various topics will be available to answer questions!

MDC Workshop – Networking Effectively to Build Professional Relationships

Thursday, November 21; 8:30am-12:00pm

FHSU Memorial Union, Trails Room

Even the briefest professional interactions can lead to a lasting business relationship. Learning how to put yourself and others at ease while networking can create both personal and professional success. Learn how to achieve the most out of your interactions by learning how to properly and effectively connect with others in the MDC's upcoming workshop “Networking Effectively to Build Professional Relationships”. Tammy Wellbrock shares how to create stronger networking skills with practical insights and methods. You will gain a variety of tools & techniques to help you network successfully in any situation.

Please register by November 14.

As FHSU faculty and staff, your registration fee is complimentary, thanks to your FHSU Vice President. **Limited funding is available annually per division.**

Registration can be completed online at <https://webapps.fhsu.edu/MDC2.0/Default.aspx> or by calling Hannah Hilker at (785) 628-4121.

SHARE WITH STUDENTS

Political Science Offering Several Short Courses for Spring

Do you know a student looking for a course that can teach valuable skills and information that isn't a semester long? The Department of Political Science is pleased to offer several short courses for Spring 2020, including:

January 21-March 23, 2020

POLS 101 VB American Government

POLS 420 LSAT Preparation

POLS 670 VB Workshop in Political Science: Change Management for Administrators

January 21-February 23, 2020

POLS 280 VA Introduction to Public Policy

February 24-March 29, 2020

POLS 611 VA Policy Analysis

March 30-May 3, 2020

POLS 675 VA Seminar in Political Science: Latin American Politics/ Policymaking

March 30-May 8, 2020

POLS 101 VC American Government

For more information, please contact the Department of Political Science at 785-628-4425.

Study Abroad in Belize

Dates of Travel: January 5 – 14, 2020

Est. cost per student: \$2,000

Facilitator/Instructor: Dr. Jeff Bourgeois, Assistant Professor of Leadership Studies

The Department of Leadership Studies invites undergraduate and graduate students to participate in a short-term study abroad intercession course- LDRS 600 VA Seminar in Organizational Leadership: Study Abroad in Belize. Students will engage in service-oriented activities and discussions, ending with an eight-day experience in Belize, Central America. Students enrolling in the course will be given priority in creating the final roster of participants. Check it out here:

<https://www.fhsu.edu/leadership/News-Events-People/>

For more information, contact the instructor at jsbourgeois@fhsu.edu or the Department of Leadership Studies in Rarick Hall 235 or call 785-628-4303.

New Topics Class – Political Reporting

INF 322 B: Political Reporting

To gear up for the election of 2020 and beyond, a topics course focused on media politics and political reporting will be offered by the Informatics Department, Spring 2020. The course will explore topics, such as:

- How to report on local races for school boards, city councils or county offices.
- The role of political journalism in civic affairs.
- Journalists' role as watchdogs over campaigns and candidates. Can they ensure honest coverage of issues not just provide daily "spin"?
- Social media's influence in campaigns and policy development.
- How biases and assumptions can undermine integrity in political reporting.

For additional information about the course, please contact Dawne Leiker at dpleiker@fhsu.edu.

Senior Companion Program

Tigers In Service would like to thank to everyone who let us know they were interested in the Senior Companion Program! We have been in contact with an administrator at Good Samaritan's Retirement Community and they would love to participate in this program with us. The first week of November we will have a Kick-off event where all participating students and residents will get together to meet for the first time. This will also be beneficial for students to get to know the facility and such. If you would like to participate in this program, please fill out the following form: https://docs.google.com/forms/d/e/1FAIpQLSeEA7L0pRzAq1FC83CvseXNmZC5iNWmIAQ0Tr7rSwrvwSmBQw/viewform?vc=0&c=0&w=1&usp=mail_form_link

In this program, students will be matched with a resident of Good Samaritan's and they will meet with the resident once every two weeks for an hour or two to provide company and do activities.

STUDENT ABSENCES

AIGA Graphic Design Club Attending First Fridays in Kansas City

The following students will be leaving at 12 pm on Friday, November 1 to attend First Fridays in KC as part of the AIGA graphic design club:

Albrecht, Annalise
Alfred, Chandra
Augustine, Chelsea
Barlett-Steede, Jaimee
Barlett-Steede, Kristen
Chavez, Karen
Choitz, Morgan
Frazer, Caitlyn
Geibler, Thomas
Hennes, MaKinlie
Kriss, Tessa
LaFever, Breanna
McAlister, Ethan
Otter, Madison
Piper, Darian
Tessa Simon,
Paige Simpson,
Stueve, Michael
Turner, Dalsy
Webber, Amanda
Xinghong, Yang (Michelle)

Karrie Simpson Voth
Department Chair and Professor of Graphic Design
Center for Art & Design, room 119
Fort Hays State University
710 College Drive
Hays, KS 67601
ksimpsonvoth@fhsu.edu
785-628-5921

To submit an article for Tiger Daily, please create a **new** message and email it to tigerdaily@fhsu.edu before **10:00 a.m.** Items received after 10:00 a.m. will run the next business day. Submissions will be accepted only from FHSU faculty, staff, and student organizations. **Submissions must include** a headline, body text, and contact information only. **Attachments, graphics and images will not be published (including signature line graphics)**, but links to web pages may be included. Submitter is responsible for quality of content, which will be copied/pasted directly.

Replies to this message will not be responded to. Please send any inquiries regarding a Tiger Daily article directly to the submitter. Only one Tiger Daily message will be sent per day.