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Tiger Daily: October 24, 2019

Fort Hays State University

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Tiger Daily [October 24, 2019]

Tiger Daily

Thu 10/24/2019 10:26 AM

To: Tiger Daily <TigerDaily@fhsu.edu>



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EVENTS

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- [FHSU Foundation Campus Campaign Kickoff Lunch - TODAY; 11:00am to 2:00pm](#)
- [United Nations Day - TODAY; 12:00pm to 1:30pm](#)
- [Tertulia \(Spanish Coffee Hour\) - TODAY; 3:10pm to 4:10pm](#)
- [Red Flag Awareness Walk - TODAY; 4:00pm to 5:00pm](#)
- [Student Town Hall Meeting - TODAY; 5:00pm to 6:00pm](#)
- [Makerspace: Cubesats- TODAY; 5:00pm to 6:00pm](#)
- [The Crawl to End ALZ - October 26; 6:00pm](#)
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- [CommPortal Trainings - Dates and Times below](#)
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- [Encore Series Presents - Cirque Mechanics: 42 FT - A Menagerie of Mechanical Marvels - November 6; 7:30pm](#)
- [MDC Workshop - First Impressions Matter: A Customer Service Workshop - November 19; 8:30am to 12:00pm](#)
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ANNOUNCEMENTS

Calendar: Upcoming Professional Development Opportunities

Check out upcoming professional development opportunities! The TILT TigerLearn event calendar is your go-to for professional development at FHSU! Check it out here: <http://tigerlearn.fhsu.edu/events/>.

To provide faculty and staff with one easy place to see all professional development at FHSU, we're happy to include your event on the TigerLearn calendar. We can include links to your registration site, contact persons for questions, etc. Just contact TILT-FacultyDev@fhsu.edu, and we'll add your event right away!

Phi Kappa Phi Excellence in Innovation Award

Phi Kappa Phi- \$100,000 Excellence in Innovation Award

The collegiate honor society, Phi Kappa Phi, is now accepting submissions for its 2020 Phi Kappa Phi Excellence in Innovation Award. The recipient institution will receive \$100,000 in tangible recognition. The winner will be determined based on institutions' best practices in response to the changes facing higher education in the twenty-first century. This is a great opportunity to showcase Fort Hays State University's stand on- issues of affordability, access, diversity, retention, new technology, etc.

If you are interested please visit <https://www.phikappaphi.org/grants-awards/institutions/excellence-in-innovation#.XY0FBIVKiUk> to learn about the award criteria, eligibility and application timeline for the 2020 \$100,000 Excellence in Innovation Award.

Academic Advising Certificates and Training

The Academic Advising and Career Exploration Center offers certificates for academic advisors each semester. The schedule for this fall is available below.

If you have attended sessions in the past and need to know which sessions you have left to receive your certificate, please email your name and department to advising@fhsu.edu for assistance.

NOTE: This is open to both faculty and staff. Please feel free to bring your lunch to the session.

RSVP: Please let us know if you are planning to attend by replying to advising@fhsu.edu. We will send you a calendar entry that you will need to "Accept and Send the Response Now". This will allow us to have the appropriate room size and number of handouts. We look forward to seeing you at our sessions.

ADVISING SPECIAL POPULATIONS CERTIFICATE

This certificate will provide information on working with the diverse needs of our students. Whether you are currently advising students in the population or not, you will gain information that can assist you. Participants must attend each session to receive the certificate. The following are the dates for the spring sessions.

October 17, 2019, 12-1 PM *Advising Special Populations-Student-Athletes*
October 31, 2019, 12-1 PM *Advising Special Populations-International Students*
November 7, 2019, 12-1 PM *Advising Special Populations-Students with Disabilities*
November 21, 2019, 12-1 PM *Advising Special Populations-Transfer Students*

Spring 2020 ACCESS for Student Success Advisor Training

The ACCESS for Student Success program requires all first-time freshman to meet with their academic advisor six times throughout the first year (three in the fall, three in the spring). This training session will provide information on content and delivery methods that can assist advisors in the planning and execution of spring ACCESS I, II and III meetings. Advisors need to only attend one of the two dates listed.

November 19, 2019, 3-4:30 PM, Pioneer Room
November 20, 2019, 3-4:30 PM, Calvary Room

NACADA Webinars

The Academic Advising and Career Exploration Center and Office of Student Affairs will be hosting the following webinars from NACADA: The Global Community for Academic Advising thanks to the generosity of the Office of Student Affairs. These webinars are open to faculty and staff.

Thursday, November 14, 2019
1:00 PM – 2:00 PM
All I Need to Know (about Academic Advising) I Learned...

Wednesday, December 11, 2019
1:00 PM – 2:00 PM
Academic Advising and Trans Equity: Building our Tomorrow

FHSU NafME – Collegiate Chapter Frozen Pastries

Enjoy Delicious Kansas Maid Pastries for the Holidays!

NafME (National Association for Music Education)-Collegiate chapter members are selling Kansas Maid Frozen Pastries now through November 4! All 22-ounce frozen pastries are priced at \$15.25. Braid flavors include: Cherry, Cinnamon, Cream Cheese, Apple, Strawberry-Cream Cheese, Italian (garlic and herbs), and Raspberry. Cinnamon Rolls and Caramel Sticky Buns are 9-count items. Payment is due when orders are placed. **Mark your calendars! Orders must be picked up on Wednesday evening, November 20th, between 6:00-7:00 p.m. in Parking Lot A2, directly across from the Memorial Union main entrance. Pastries not picked up by 7:00 p.m. will be resold.**

For more information or to place your order, call 785-628-5352 or email ljandrews@fhsu.edu. We look forward to your support!

Laura J. Andrews, NafME-Collegiate Chapter Adviser

Voice to Vision Survey Announcement

Chartwells is excited to announce that Voice to Vision Surveys are now online. Please take a moment to share your feedback by October 31st. Behalf of Chartwells, I thank you for your feedback & time. Amila Ramanayake, Senior Director of Dining Services, Chartwells Fort Hays State University.

<https://www.bvfpulse.com/prod/pulse.site/t/VFDR>

Graduate Scholarly Experience Grant Applications

Now accepting applications for Graduate Scholarly Experience Grants! Deadline is November 1!

The Scholarship Environment Committee announces the call for proposals for the Graduate Scholarly Experience (GSE) grant program for the 2019-2020 fiscal year. The purpose of the Graduate Scholarly Experience Grant Program is to engage graduate students with meaningful scholarly/creative/research activities. \$6,000 in grant funding is available in each semester (Fall and Spring).

All current Fort Hays State University graduate students are eligible to apply for grants up to \$500. Approved projects may not receive the full amount of funding requested. All graduate students actively doing scholarly/creative/research activities are encouraged to apply. Grants may be used for either consumable supplies for proposed research/scholarly/creative work OR to help defray costs for travel to present the results of such work.

Fall semester applications must be submitted on or before 11:59 p.m. November 1, 2019.

Awards must be spent by June 10, 2020. Graduate students can apply for these funds for activities that occurred before the grant is awarded as long as the activity happened between July 1, 2019 and June 10, 2020.

For more information, and to apply, go to

<https://fhsu.infoready4.com/CompetitionSpace/#manageCompetitionsDetail/1798878>.

For questions, please contact Dr. Keith Bremer at Kabremer@fhsu.edu or (785) 628-4644.

Makerspace Materials Need

Makerspace is needing CLEAN empty gallon-sized plastic jugs! Please drop off at Forsyth Library downstairs in Makerspace 060 or email or call GG Launchbaugh for pick up: gglaunchbaugh@fhsu.edu 785-628-4538.

Socktober is Here!

Did you know that socks are one of the most needed donation items for homeless shelters, but often one of the least donated? Tigers in Service will be collecting donations of socks, gloves, and new undergarments for the rest of October. All donations will be taken to Chicago IL and donated to Pacific Garden Mission and The Boulevard homeless shelters during Tigers in Service's Alternative Winter Break. Donation bins are located in the Memorial Union by Starbucks and in the Leadership Studies office in Rarick Hall 235.

If you have any questions, please email Marisa Carman at service@fhsu.edu!

Faculty and Staff Exchange Opportunities in Xi'an and Lanzhou, China – Summer 2020

Northwest University of Political Science and Law (NWUPL), located in Xi'an, China, and Northwest Minzu University (NWMU), located in Lanzhou, China, have faculty and staff exchange partnerships with FHSU.

Both universities send faculty scholars to FHSU during the Spring semester and, in exchange, FHSU is invited to send 10 faculty or staff for about 2 weeks to each of the universities.

1. For NWUPL, FHSU has chosen the dates of May 18-31.

FHSU will provide for international airfare, single-occupancy hotel (Xi'an Ji Yuan International Hotel) immediately across the street from the NWUPL campus, and the cost of a China tourist visa. NWUPL will provide meals or stipends for meals, local transportation and entrance tickets for sightseeing. Terracotta Soldiers, Wild Goose Pagoda, and Shaanxi Museum are just a few of the cultural experiences faculty may enjoy. FHSU faculty and staff are responsible for delivering at least one presentation during the visit.

2. For NWMU, FHSU has chosen the dates of May 18-31 for Group 1 and May 23-June 7 for Group 2.

NWMU will provide for international airfare, lodging, meals, and local transportation. FHSU will provide for the cost of a China tourist visa. FHSU faculty and staff are responsible for delivering at least one presentation during the visit.

If you are possibly interested in applying for any of these 2-week educational and cultural experiences in Xi'an or Lanzhou, and would like more information please email hrwilliams@fhsu.edu or visit <https://www.fhsu.edu/globalpartnerships/resources>. The deadline for applications is October 31. Both NWUPL and NWMU will select 10 participants for each university. Once announced, FHSU's Office of Global Partnerships will hold additional meetings to assist with your preparation and travel.

German Study Abroad 2020 Summer Program in Essen, Germany

Need five foreign language or elective credits? Also need to travel to Europe? Take care of both in June of 2020 with our Summer Program in Essen, Germany. Open to all majors, and you don't need to know German already. Find out more at an information meeting in Rarick Hall, room 395, at 5 pm on Thursday, October 24, or by contacting Ann Adams at acadams@fhsu.edu.

Homecoming Survey Now Available

Homecoming 2019 has officially come to a close, and we would love to hear your feedback! Please complete the following link and share with us what your Homecoming experience was like and provide us with feedback on how we can improve for next year. Thank you in advance for taking the time to complete this survey. Please click the link to complete this year's Homecoming survey: <https://baseline.campuslabs.com/fhsu/homecoming2019>.

STEPS to Success Wellness Program

Did you know that preventative health lab screening can help detect disease early and significantly impact your health?<https://www.cdc.gov/publichealthgateway/didyouknow/topic/phs.html> This week you are encouraged to schedule preventative lab screening through Student Health. Find out more about Student Health at the following link. <https://www.fhsu.edu/student-health/>

Veteran's Day Ceremony

There will be a Veteran's Day ceremony on November 11th at 11:11AM in the Sunset Atrium of the Memorial Union. All are encouraged to attend.

Safe Trick or Treat

Hello everyone!

The Residence Hall Association (RHA)'s annual Safe Trick or Treat event is coming up on Tuesday, October 29, from 6-8pm in McMIndes Hall. We are currently seeking volunteers to be tour guides, who will lead groups of

children (about 10 at a time) through McMIndes. This is an excellent opportunity to give back to your community and to have fun doing it!

If you have children please feel free to bring them to our annual event!!

What is Safe Trick or Treat?

Safe Trick or Treat is a night where elementary-aged children in the Hays area come to McMIndes to go trick-or-treating! Children will be led in groups up and down the halls to get candy from marked dorm rooms, and each floor's lounge will have an activity for the kids to participate in.

How do I get involved?

If you live on campus, you can sign up at the front desk of any Residence Hall! If not, please feel free to email RJ Schnack @ rschnack@fhsu.edu

Us 4 U/UAB – Cancer Council & Mayo Clinic Fundraiser

Us 4 U and the UAB invite the community to get their pink game faces on at this Saturday's football game, for a suggested donation of \$1. We will also have frosted Halloween cookies available for a freewill donation! All proceeds will benefit the Cancer Council of Ellis County and the Mayo Clinic (earmarked for cancer research). Find the event on TigerLink (Corq), or contact Zoey at us4u.fhsu@gmail.com with questions.

Updated Campus Advertising Information

The Fort Hays Memorial Union is excited to announce the transition of Union and campus advertising from the office of Student Engagement to the Memorial Union administrative office UN 208. Per the campus posting policy, advertising is a free service available to registered student organizations and campus departments. Banners, t-stand posters, exterior signs, table tents and poster route posters may be dropped off and approved in UN 208. Quad chalking and yard signs may be reserved and approved at this location as well, though it is the group's responsibility to chalk or post the yard signs. Digital signage requests for the union monitors will continue to be handled through this office.

Please see the following links for additional information and campus posting policies.

Quad/Union advertising: <https://www.fhsu.edu/union/services/quadunion-advertising>

Poster Route: <https://www.fhsu.edu/union/services/poster-route>

For questions or to book advertising please call 785-628-5305 or fhsuunion@fhsu.edu

NSSLHA Holiday Evergreen Sales

The holiday season will soon be here. Let us help you with your gift giving! Check out the link below to select a variety of fresh, evergreen options to be directly delivered to the recipient. To order online, simply:

- 1.) Click on the link to create your order: <https://sffsalestrack.com/NSSLHASherwoodForestFarm>
- 2.) Complete your information; select "No Seller, Credit Order to Group"
- 3.) Select the desired number of items
- 4.) Complete the delivery information for the recipient; you can also type a brief message to be included with your gift. *Price listed includes delivery!*
- 5.) Confirm your order for accuracy, then click "Pay Group by Check/Cash." Checks should be made to FHSU with NSSLHA in the memo line. You can send through campus mail to: Tara Marshall, CSD, AH 157.

If you'd prefer to order or pay in person, please contact Tara Marshall at tsmarshall@fhsu.edu and a NSSLHA member will follow up with you.

Proceeds from this fundraiser will go towards the club to assist members with travel costs for conferences, guest speakers, donations to other non-profit organizations, etc. Items will be delivered the week of December 2nd.

A sample wreath can be found on the door to the Herndon Clinic, AH 131. Come check it out; it smells wonderful!

Thank you for your support!

National Student Speech-Language-Hearing Association (NSSLHA)

Novels For Hope

Novels for Hope is a diversity book club which provides an opportunity to read and discuss 2-3 books a semester. Each book and discussion is free-standing, meaning signing up for one book/discussion does not require participation in others.

We will offer a free copy of the book to the first 30 on-campus participants. We work on an honor system and ask that you only sign up to receive a book if you can attend the discussion. The book discussion will be available for the first time via Zoom if those who are not on campus would like to participate in the discussion of this book.

Our second Novels for Hope Book is *Just Mercy* by Bryan Stevenson. The discussion will take place on November 19 from @3pm in Forsyth Library. To sign up, please visit the following link:

<https://tigerlink.fhsu.edu/submitter/form/start/352253>.

For questions please contact diversity@fhsu.edu

EVENTS

"Open" Office Hours

Thursday, October 24; 11:00am-1:00pm

Memorial Union, Faculty Lounge OR

Online via Zoom: <https://fhsu.zoom.us/j/793554728>

In celebration of Open Access Week, Forsyth Library will be holding "Open" Office Hours, providing consultations and information about open scholarship and teaching, including:

- Publishing in open access journals
- Adopting open educational resources for your course materials
- Making your scholarship open through the FHSU Scholars Repository
- Creating, adapting, or adding supplementary materials to openly licensed textbooks through the Open Textbook Grant Program

Questions? Contact Jennifer Sauer (jsauer@fhsu.edu) or Claire Nickerson (cenickerson@fhsu.edu).

FHSU Foundation Campus Campaign Kickoff Lunch

Thursday, October 24; 11:00am-2:00pm

Robbins Center

Your FHSU Foundation (the fundraising arm of the university) truly appreciates all that you do for Fort Hays State University. Please consider taking your role as faculty and staff one step further by making a financial gift in support of FHSU and our students.

We'll be kicking off our annual Campus Campaign with a delicious come and go lunch for all faculty and staff this Thursday, Oct. 24 from 11:00 AM – 2:00 PM in the Robbins Center. Please consider joining us. Our treat!

Come enjoy chili or chicken noodle soup with cinnamon rolls from JD's Chicken. No RSVP necessary.

United Nations Day

Thursday, October 24; 12:00-1:30pm

Memorial Union

Global Leadership Project will be celebrating United Nations Day on October 24th! Stop by their table in the Memorial Union to learn about UN Day and play the global flag game for a chance to win a prize!

Tertulia (Spanish Coffee Hour)

Thursday, October 24; 3:10-4:10pm

Rarick Hall, Room 395

Tertulia (Spanish Coffee Hour) is scheduled for Thursday, October 24 in Rarick Hall 395 from 3:10-4:10pm. Tertulia is sponsored by the Department of Modern Languages. For more information, email Chita Espino-Bravo at c_espinobravo@fhsu.edu.

Red Flag Awareness Walk

Thursday, October 24; 4:00-5:00pm

The Quad

Participate in the Women's Leadership Project's Red Flag Awareness Walk to learn more information about red flags in relationships, what to do if you're ever in that situation, and possible ways you can be an advocate for somebody in a harmful relationship.

Student Town Hall Meeting

Thursday, October 24; 5:00-6:00pm

Memorial Union, Cody Commons

American Democracy Project has partnered with Student Government Association for Free Speech Week. The Student Town Hall Meeting will be comprised of student leaders that will engage and facilitate conversations with FHSU students who have concerns regarding any issues they feel need to be addressed. There will be a drawing for an ADP Free Speech T-shirt. ADP will also provide free Pizza and SGA will provide beverages to the first 25 attendees.

Makerspace: Cubesats

Thursday, October 24; 5:00-6:00pm

Maker Space Forsyth Library 060

Come to Makerspace and learn how to make CUBESATS
Free and open to the public
Sponsored by Science and Mathematics Education Institute
www.fhsu.edu/smei

The Crawl to End ALZ

Saturday, October 26; 6:00pm

Uptown Fox

The Crawl to End ALZ is a pub crawl to raise money for Alzheimer's research and awareness. It's a fun way to support a fantastic cause.

The Crawl to End ALZ is **Saturday, October 26, 2019**, from 6-9 pm in downtown Hays, KS. Stop at popular bars in Hays including Uptown Fox, Wild Rose, Brass Rail, Toby Jugs, Sip N Spin, On the Rocks and Golden Q. Have a blast with drink specials, games, prizes, costume contests and more. Receive a commemorative crawl t-shirt (if you sign up by October 11).

Tickets for the Crawl to End Alz are \$25.00.

Come by yourself and meet some new people, grab a friend or form an entire team! We'll start our crawl at Uptown Fox at 6 pm. Routes will be assigned at that time. The after party and costume contest will be held at Sip N Spin at 9 pm. This event is for ages 21+. Purchase your tickets at <https://www.eventbrite.com/e/crawl-to-end-alz-tickets-69727880969>

Questions contact Jenny Leiker jleiker@nex-tech.com or 785-625-7070.

Hays Symphony Fourth Annual FREE Halloween Children's Concert

Sunday, October 27; 2:30pm

Beach/Schmidt Performing Arts Center

The Hays Symphony invites you to its fourth annual FREE Halloween Children's Concert on Sunday, October 27th, 2:30pm at Beach/Schmidt Performing Arts Center. This year's concert features the award-winning *Beethoven Lives Upstairs* musical drama highlighting Beethoven's life and music from the perspective of his young neighbor, Christoph. The story is told by two local actors, while the Symphony performs over 25 excerpts of Beethoven's most famous works. A host of pre-concert activities start at 1:30pm, including an instrument petting zoo, a How We Hear exploration, a costumed Halloween parade and more. NEW this year, group lessons on violin and cello (advance registration required). For full details and to reserve tickets, go to www.haysymphony.org.

Free Community Meal

2nd and 4th Sundays every month; 5:30-7:00pm

Breathe, 703 Main Street

Come join us for a home cooked meal and some good conversation!

Tech or Treat

Thursday, October 31; 1:00-3:00pm

Forsyth Library, Main Level

Explore the spooky technology in Forsyth Library by visiting the following stations on the main level:

- Record a video in the Media Lab for the *Scream Queen Green Screen Scene Contest*
- Make your own Halloween skull decoration
- Experience a Virtual Reality Haunted Maze
- Watch a Classic 3D Horror Movie
- Enjoy candy apples for the first 50 people and more!

Tech or Treat is sponsored by Forsyth Library, the Institute for New Media Studies and the MakerSpace.

Like Forsyth Library on social media [@fhsulibrary](https://www.facebook.com/fhsulibrary) to learn more about upcoming events.

CommPortal Trainings

November 4th; 9:00am, 2:00pm
November 18th; 9:00am, 2:00pm
Tomanek Hall 161

Training is being provided to those who would like to gain a better understanding of their desktop phone. These sessions will cover various settings within the CommPortal desktop application as well as provide time for questions afterwards.

WHAT ARE MY OPTIONS?

Two types of training will be provided.

Basic CommPortal Training:

- Install the CommPortal Desktop Application
- CommPortal Assistant Toolbar
- Speed Dials: Setting up & updating
- Voicemail Messages: How to access, forward, and delete

Intermediate CommPortal Training:

- Create a Work Schedule
- View & Create Rules (i.e. ring multiple phones, send calls to another phone)
- Add/Import Contacts
- Message Settings

WHEN & WHERE ARE THESE SESSIONS?

Training sessions for November have been scheduled. Please see below to view session times on each date.

	<i>November 4</i>	<i>November 18</i>	<i>Location</i>
Basic CommPortal Training	9:00am	2:00pm	Tomanek Hall 161
Intermediate CommPortal Training	2:00pm	9:00am	Tomanek Hall 161

WHO CAN ATTEND?

These trainings are open to all FHSU faculty & staff. If these selected dates conflict with your schedule, please feel free to contact [Sarah Taggart](#) in Tech Services to discuss other training arrangements.

MDC Workshop – Leadercast Hays

Wednesday, November 6; 8:00am-11:45am & 1:15-5:00pm
Memorial Union – Black & Gold Room

Author Patrick Lencioni. TV personality Gayle King. Neuroscientist Dr. Caroline Leaf. What do these people have in common? They are some of the world's most renowned leadership experts, and western Kansas communities will have the opportunity to learn from them virtually this November! This workshop features a blend of recorded sessions from these influential leadership figures and live interaction with FHSU facilitators & your peers. Attend either the morning or afternoon session for \$65, or both for only \$100! All participants are also welcome to attend a complimentary networking luncheon, featuring Food Network Star Marcus Samuelsson's "Lessons from the Kitchen."

Please register by October 30.

Special thanks to the Hays Area Chamber of Commerce, Nex-Tech Wireless, and Sunflower Electric Power Corporation for helping bring this event to Hays!

As FHSU faculty and staff, your registration fee is complimentary, thanks to your FHSU Vice President. **Limited funding is available annually per division.**

Registration can be completed online at <https://webapps.fhsu.edu/MDC2.0/Default.aspx> or by calling Hannah Hilker at (785) 628-4121.

“pURE pie”: Undergraduate Research/Scholarly Activities Event

Wednesday, November 6; 5:30-7:00pm

Forsyth Library, South Study Area

The Undergraduate Research Experience (URE) Steering Group is hosting an event, “pURE pie,” on Wednesday, November 6th from 5:30 – 7:00 p.m. in the south study area of Forsyth Library to help connect undergraduate students with faculty members who are engaged in research/scholarly activities on campus. Come to the informal event to talk with faculty, learn about different research happening on campus, eat pie, and maybe even win a prize!

Faculty members interested in participating, please contact Maureen Duffy at mpduffy@fhsu.edu.

Encore Series Presents – Cirque Mechanics: 42 FT – A Menagerie of Mechanical Marvels

Wednesday, November 6, 7:30 PM

Beach/Schmidt Performing Arts Center

At the center of every circus rests a 42ft ring full of thrills, laughs and excitement. Cirque Mechanics company dares us to leap into the circus ring and experience a galloping mechanical metal horse and a rotating tent of strongmen, acrobats and aerialists. The show’s unique mechanical interpretation of the traditional and it’s story full of the lore of the historic one-ring circus create a welcoming place, like a big top, where we can all be amazed.

For more information or to purchase tickets, visit the Memorial Union Student Service Center, call 785-628-5306 or visit www.fhsu.edu/encore. Or you can purchase tickets online conveniently via [TicketReturn](#). Tickets for the general public are \$40 reserved and \$30 unreserved; for seniors, tickets are \$35 reserved and \$25 unreserved; and for FHSU students and children ages 5-17, tickets are \$30 reserved and \$20 unreserved.

Questions? Contact Jacob Ternes at jaternes@fhsu.edu

MDC Workshop – First Impressions Matter: A customer Service Workshop

Tuesday, November 19; 8:30am-12:00pm

Sternberg Museum – Engel Ed. Classroom

Customer service is an important part of your business strategy, no matter what industry you are in. This training will assist participants in implementing a service culture within their organization. The workshop will also help develop individual professional and personal aptitudes in the areas of customer service, telephone etiquette, communication/listening, written and email communication. Stick around after lunch to learn how to optimize your strategy in a world booming with technology in “Customer Service in the Digital Age” from 1 – 4:30 p.m.!

Please register by November 12.

**Register for both “First Impressions Matter” and “Customer Service in a Digital Age” on Nov. 19 for a discounted price of \$200!*

As FHSU faculty and staff, your registration fee is complimentary, thanks to your FHSU Vice President. **Limited funding is available annually per division.**

Registration can be completed online at <https://webapps.fhsu.edu/MDC2.0/Default.aspx> or by calling Hannah Hilker at (785) 628-4121.

MDC Workshop – Customer Service in the Digital Age

Tuesday, November 19; 1:00-4:30pm

Sternberg Museum – Engel Ed. Classroom

Face-to-face conversations and phone calls have been replaced with Facebook posts, tweets, snaps, and texts. Living in an immediate, technological, and informational age has an impact on your customer service strategy – don't let communication misunderstanding determine your customer's experience! In "Customer Service in the Digital Age", you will learn the latest trends in email, instant messaging, customer-service oriented websites, and social media posting. We'll also cover what to do when an angry customer posts a negative review or comment. The workshop will cover online customer service tools and application strategies for your business to implement, as well as discuss what kind of future trends to expect.

Please register by November 12.

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SHARE WITH STUDENTS

First Year Student Opportunity – 2019 First Year Institute

The Center for Student Engagement Office is currently planning the **2019 First Year Institute**, please inform first-year students that you might interact with of this exciting opportunity. The FYI program is designed for first-year (freshman) college students to come together and discover how to have success as a first year student with team building activities and speakers focused on topics such as how to get involved at FHSU, navigating the college campus, and gaining important leadership skills. In addition, students will attend breakout sessions throughout the program on getting involved with campus organizations, understanding how to be a leader on a college campus, being involved with diverse student populations, and more. Students will have an opportunity to meet other first-year students and leaders on the FHSU campus. This is a **free event** where students will receive dinner and a t-shirt at no cost. Students who are interested can sign-up until October 25th. In order to attend please sign-up through the First Year Institute Tiger Link page: <https://tigerlink.fhsu.edu/submitter/form/start/344696>

If you have any additional questions or if your students have any questions please do not hesitate to contact Ryan Haxton at rdhaxton.se@mail.fhsu.edu, below are specific details regarding the event:

- Date: **Friday, November 1st**
- Time: **2 – 6:30 p.m.**
- Location: **Memorial Union**

Political Science Offering Several Short Courses for Spring

Do you know a student looking for a course that can teach valuable skills and information that isn't a semester long? The Department of Political Science is pleased to offer several short courses for Spring 2020, including:

January 21-March 23, 2020

POLS 101 VB American Government

POLS 420 LSAT Preparation

POLS 670 VB Workshop in Political Science: Change Management for Administrators

January 21-February 23, 2020

POLS 280 VA Introduction to Public Policy

February 24-March 29, 2020

POLS 611 VA Policy Analysis

March 30-May 3, 2020

POLS 675 VA Seminar in Political Science: Latin American Politics/Policymaking

March 30-May 8, 2020

POLS 101 VC American Government

For more information, please contact the Department of Political Science at 785-628-4425.

FHSU/Dane G. Hansen Internships

There are 23 paid internships for spring or summer 2020 available through the FHSU/Dane G. Hansen Internship program. These internships are exclusively for FHSU students.

Most of the internships do not require a specific major. There are opportunities for students interested in agronomy, applied technology, IT, marketing/PR, graphic design, event planning, accounting, library programs, and other fields.

All of the internships are posted in Handshake. Students can go to <https://fhsu.joinhandshake.com/login> and log in with their TigerNetID, then click on the **Jobs** tab and in that search bar, type **FHSU/Dane G Hansen Internships**.

The application deadline is **November 1**.

This is a great opportunity for students to gain professional experience and build confidence. Please encourage them to apply.

Chartwells Food Service Committee

Please join us to giving your valuable feedback & help us to shape the future of Fort Hays State University. Please click the link below to sign up for food service committee, last Monday of each month at 3 pm. You will also be rewarded with total of \$100 bonus dollars disbursed in two installment payments to your student account. First committee meeting will be held on Oct 28th Monday at 3pm.

<https://chartwellswestregion.wufoo.com/forms/pfocpcc0u4dmyz/>

To submit an article for Tiger Daily, please create a **new** message and email it to tigerdaily@fhsu.edu before **10:00 a.m.** Items received after 10:00 a.m. will run the next business day. Submissions will be accepted only from FHSU faculty, staff, and student organizations. **Submissions must include** a headline, body text, and contact information only. **Attachments, graphics and images will not be published (including signature line graphics)**, but links to web pages may be included. Submitter is responsible for quality of content, which will be copied/pasted directly. **Replies to this message will not be responded to. Please send any inquiries regarding a Tiger Daily article directly to the submitter.** Only one Tiger Daily message will be sent per day.